

****Copies of this hurricane manual are available in the Lake Emerald office****

(Lake Emerald Owner's Association, Inc.)



HURRICANE PROCEDURES 2013

Dear Residents,

Hurricane season begins June 1 and ends on November 30, the coast of South Florida can be threatened any time during this season. This information will help you prepare for a hurricane emergency.

In the event that the **National Hurricane Center** issues a **Hurricane Warning** to our area, we are requesting that all residents secure their family and all personal belonging in preparation for the storm. We ask that you monitor the local news service for Hurricane information even though we are **NOT** under an "Evacuation Zone or flood zone".

BALCONIES AND FIRST FLOOR AND PATIOS

Remove all furniture, potted plants, and anything affixed to the walls during hurricane "Watch".

POOLS, JACUZZI, CLUB HOUSE, AND FITNESS CENTER.

During hurricane "**WATCH**" the Club House and Fitness Center will be closed and used as storage for all Pool and Terrace furniture. If you plan on using the pool area, we apologize for the inconvenience of not having chairs on the pool deck. The pools will be chlorinated during hurricane "WATCH" and will remain out of commission for at least (2) days after the storm.

EMERGENCY SERVICES

Emergency services will probably not be available in a timely fashion, if at all, due to impassable roadways and they prioritize those most in need. If you have a medical condition that would warrant a need, you might want to consider other arrangements until after the storm.

SAFETY

For everyone's safety, you shall remain in your apartments and not in the common areas of the building.



Preparedness before a Hurricane

- ✓ Discuss the type of hazards that could affect your family. Know your home's vulnerability to storm surge, flooding and wind.
- ✓ Locate a safe room or the safest areas in your home for each hurricane hazard.
- ✓ Have an out-of-state friend as a family contact, so all your family members have a single point of contact.
- ✓ Post emergency telephone numbers by your phones and make sure your children know how and when to call 911.
- ✓ Check your insurance coverage
- ✓ Stock non-perishable emergency supplies and a Disaster Supply Kit.
- ✓ Food - at least enough for 3 to 7 days
 - non-perishable packaged or canned food / juices
 - foods for infants or the elderly
 - snack foods
 - non-electric can opener
 - cooking tools / fuel
 - paper plates / plastic utensils
- ✓ First Aid Kit / Medicines / Prescription Drugs
- ✓ Special Items - for babies and the elderly
- ✓ Toiletries / Hygiene items / Moisture wipes
- ✓ Flashlight / Batteries
- ✓ Radio - Battery operated and NOAA weather radio
- ✓ Cash - Banks and ATMs may not be open or available for extended periods.
- ✓ Keys
- ✓ Important documents - in a waterproof container
 - insurance, medical records, bank account numbers, Social Security card, etc.
- ✓ Tools - keep a set with you during the storm
- ✓ Vehicle fuel tanks filled
- ✓ Pet care items
 - proper identification / immunization records / medications
 - ample supply of food and water
 - a carrier or cage
 - muzzle and leash
- ✓ Pools will be chlorinated during the Hurricane "**WATCH**" and will be remain closed 48 hrs after the storm.
- ✓ **Clear all objects from your balconies to avoid flying debris.**

- ✓ Water- Keep at least three gallons of water per person.
- ✓ Secure your boats



DURING THE DISASTER

Stay Calm!

- ✓ Bring pets indoor well in advance of a storm - reassure them and remain calm.
- ✓ Stay away from all windows and doors
- ✓ Take refuge in a small interior room, closet or hallway.
- ✓ Keep a battery-powered radio, TV and Flashlights. Avoid Candles
- ✓ Stay Calm.
- ✓ Stay in your apartments.
- ✓ In case of a power failure contact FPL 954-797-5000.
- ✓ Use your telephone/cell only for emergency



AFTER THE DISASTER

- ✓ Boil water (Water supplies may be contaminated)
- ✓ Be aware of low hanging wires
- ✓ Stay away from puddles
- ✓ Do not use telephones unless it is an emergency
- ✓ Walk pets on a leash often familiar scents and landmarks may be altered and pets could easily be confused and become lost. Also, downed power lines, reptiles brought in with high water and debris can all pose a threat for animals after a disaster.
- ✓ After a disaster, animals can become aggressive or defensive - monitor their behavior.
- ✓ After the storm, roadways may be impassable to exit or return to the buildings. The landscaping crew, once they are able to return to work will make diligent effort to clear the roadways.
- ✓ Avoid driving.
- ✓ Have a valid local identification available at all time.
- ✓ Local radio and television stations will be key source of information concerning aid.
- ✓ Use of a personal generator, gas appliance, or bbq grill is **prohibited** in all condominium units, balcony or walkway areas.
- ✓ Keep children indoors.

TYPE OF STORMS AND CATEGORIES



Hurricane Season

- a) The North Atlantic Hurricane Season runs from June 1st to November 30th.
 - Tropical Weather
- a) Tropical disturbances are organized system of clouds and thunderstorms without a defined circulation, maximum sustained winds range from **15mph to 38mph**.
- b) Tropical Storms are organized system with strong thunderstorms with a defined circulation and the maximum sustained winds range from **39mph to 73mph**.
- c) Hurricanes are organized system with strong thunderstorms with a defined circulation and the maximum sustained winds range are above 74mph; as per the Staffer/Simpson Hurricane Scale, they are categorized in the following manner:
 - ❖ Category 1: The maximum sustained winds range from 74mph to 95mph.
 - ❖ Category 2: The maximum sustained winds range from 96mph to 110mph.
 - ❖ Category 3: The maximum sustained winds range from 111mph to 130mph.
 - ❖ Category 4: The maximum sustained winds range from 131mph to 155mph.
 - ❖ Category 5: The maximum sustained winds are above 156mph.
- **Type of warning (Issued by the National Hurricane Center)**
 - a) Tropical **Storm Watch** conditions are possible within 36 to 48 hours
 - b) Tropical **Storm Warning** conditions are possible within 36 to 48 hours
 - c) **Hurricane Watch** conditions are possible within 36 to 48 hours
 - d) **Hurricane Warnings** are issued when conditions are expected between

24 to 36 hours

Plan A

Typically a Category 1-2 hurricane - Storm surge is four to seven feet above sea level with winds from 74 to 110 miles per hour. All mobile home residents, residents in low lying areas or beside tidal bodies of water, and residents east of the Intercoastals Waterway.

Plan B

Typically a Category 3 or higher hurricane - Storm surge is seven to eleven feet above sea level and winds from 111 miles per hour or greater. All mobile home residents, residents in low lying areas or beside tidal bodies of water and residents east of US1 (Federal Highway).



HURRICANE EVACUATION PLAN

Hurricane evacuations are ordered to protect coastal residents from the dangerous storm surge. The more severe the storm, the higher the sea level becomes and the further inland the evacuations must go. A word of caution: If you are NOT told to evacuate, it doesn't mean you're safe in your home. While the sea might not flood your home, hurricane winds can be very destructive.

The Evacuation Order

The caller may be advised to evacuate while the weather looks nice. Rapidly deteriorating weather conditions will make evacuation hazardous as the storm approaches. Evacuation orders will be issued by the County Administrator. Local governments will work together to keep an orderly evacuation.

About four hours after an evacuation order is issued, the Red Cross will open hurricane refuges for those without a safe place of shelter. Callers should be advised to listen to local radio and TV coverage for shelter openings.

If the caller is relocating outside the hurricane-threatened area, they should carry a current road map and follow a route that stays as far as possible from the seashore, lakes, canals, etc. They should listen to their car radio for further advisories.



IMPORTANT PHONE NUMBERS

American Red Cross ----- 954-797-3800

First Call For Help Broward County ----- 211

Broward County Hurricane Hotline --954 831-4000 or 311 ---TTY 954 831-3940

Broward County Emergency Management ----- 954-831-3900

In emergencies for police, fire or medical assistant ----- 911

Police (Oakland Park) ----- 954-765-4321

FPL -----954-797-5000

Comcast ----- 954-COMCAST

Broward County Human Services Department For Special Needs Shelter
Registration -----954-357-6385-----TTY 954-357-5608

Broward County School District Hotline-----754-321-0321

FEMA Hotline -----1-800-342-3557---- 1-850-413-9900--- TTY 1-800-462-7585

Broward County Emergency Management-----954-831-3900

Pet-Friendly Hurricane Shelter Registration-----954-989-3977

Broward County Animal Care & Regulation----- 954-359-1313

Insurance—State of Florida Department of Financial Services Hurricane Helpline
-----1-800-22-STORM (78676) -----TTY 1-800-640-0886

Price Gouging Hotline -----1-800-HELP-FLA (435-7352)
In Spanish -----1-800-FLA-AYUDA (352-9832)

Broward County Consumer Affairs Division -----954-357-5350

Broward County Waste & Recycling Services-954-765-4202 -TTY 954-765-4207

Broward County Paratransit Services 954-357-6794-----TTY 954-357-8330
Mass Transit Rider Services-----954-357-8400 ----- TTY 954-357-8302

HURRICANE SHELTERS

SHELTER REGISTRATION: Develop a shelter plan, even if your plan is to shelter at home. If you plan to evacuate to a shelter, pre-registration is not required; however, pre-registration is encouraged if you plan on going to a Special Needs Shelter. Call Human Services Department at 954-357-6385 (TTY 954-357-5608). If you preregister, you are not obligated to go to the shelter in an emergency. You can change your plans without notice if you make other arrangements.

●● **TRANSPORTATION REGISTRATION:** Pre-register for paratransit transportation, if you think you may need it. As with shelter registration, you are not obligated to take advantage of the service if your plans change. To pre-register, call Human Services Department at 954-357-6385 (TTY 954-357-5608).

●● **VULNERABLE POPULATION REGISTRY:** Residents who are disabled, frail or have health issues should register in advance with the Vulnerable Population Registry. The Registry is not a guarantee of services, but it enables city emergency workers to better respond to vulnerable resident needs in a recovery effort. For more information or to register, visit www.broward.org/atrisk, or call 954-831-4000 or 3-1-1.

●● **PET-FRIENDLY SHELTER REGISTRATION:** Service animals are accommodated at all shelters. If you plan on sheltering with your pet, however, you must stay at Broward County's pet-friendly shelter at Millennium Middle School in Tamarac, operated by the Humane Society of Broward County and the American Red Cross. Call 954-989-3977, and press 6, or visit www.humanebroward.com. This is a pet-friendly shelter only and not a General Population Shelter. Pre-registration is required, and owners are expected to shelter with their pets and care for them.

●● **BROWARD COUNTY HURRICANE UPDATE EMAIL SYSTEM:** To sign up to be notified via e-mail of important public safety information during a storm, visit www.broward.org/hurricane and click on Hurricane Update Subscription.

Special Preparation for the Disabled:

If you have a disability or special medical need, your emergency plans must fit your unique circumstances.

- Talk to your physician or health care provider about a realistic plan for your safety.
- Carefully evaluate your shelter options and make advanced plans. Reasonable modifications will be made for shelter residents with disabilities in accordance with the Americans with Disabilities Act (ADA).
- If you undergo routine treatments (such as dialysis), are a home healthcare client, or require oxygen supplies, call your service provider to discuss their plans for continuing service to you in an emergency.
- Create a Personal Information Card with all your health information (doctors, insurance policies, medications, etc.).
- Place identification labels on any medical support equipment you would take to a shelter with you, such as wheelchairs, walkers and nebulizers.
- If you have a service animal, make sure the animal has a collar with identification. Have proof that the animal's vaccinations are up to date, and a copy of written instructions for your animal's care.
- Collect your emergency supplies early. Keep ample supplies of prescription and nonprescription medications on hand, especially during hurricane season, June 1 through November 30.

Visit www.broward.org/atrisk for more tips.